



**TITLE VI PROGRAM PLAN FOR THE
CITY OF CORAL GABLES TROLLEY SERVICE**

2022

City of Coral Gables Trolley Service
Administrative Office
4520 Ponce De Leon Boulevard Coral
Gables, Florida 33134
Tel: 305-460-5070 • Fax: 305-460-5541 www.coralgables.com

I. TROLLEY SERVICE OVERVIEW

The City of Coral Gables provides a free trolley service that operates as a fixed route local circulator within the City. A copy of the trolley route is attached as Tab A. The trolley service connects the City's central business district (a business, employment, and retail hub) and the MacFarlane Historic District area with the Miami-Dade County transit system (Metrobus and Metrorail) and the City of Miami Trolley service. It also relieves local traffic congestion and parking shortages within the City and supports a walkable downtown area.

II. THE CITY'S POLICY

The City of Coral Gables is committed to a policy of non-discrimination in the conduct of its activities, programs, and services, including its trolley service. It is the City's policy that no person be excluded from participation in, or denied benefits of, the City's trolley service on the basis of race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964 ("Title VI").

The City has appointed a Non-Discrimination Coordinator to assist and provide information to individuals who have questions about the City's policy or who make a complaint under the City's Grievance Procedure as set forth in the Non-Discrimination Policy:

Raquel Elejabarrieta, Esq.
City of Coral Gables
2151 Salzedo Street
Coral Gables, Florida 33134
Telephone (voice): 305-722-8686
TTY/TDD: 305-442-1600
Direct E-mail: relejabarrieta@coralgables.com
System E-mail: ada@coralgables.com

III. TITLE VI NOTICE TO THE PUBLIC

The City has adopted a Non-Discrimination Policy and a separate "Notice of Rights Under Title VI of the Civil Rights Act of 1964" in connection with its trolley service. The policy and notice are posted on the City's website. The policy and the notice contain a telephone number and email address for an individual to contact in the event that he/she needs information in another language. A copy of the policy is attached as Tab B and a copy of the notice is attached as Tab C.

In addition to the website, the notice is posted in each trolley and in the public area of the Trolley Administrative Office. An individual may also request a copy of the notice from the City's Non-Discrimination Coordinator.

IV. COMPLAINT PROCEDURE AND FORM

If an individual believes he or she has been discriminated against on the basis of race, color, or national origin in connection with the City’s trolley service (in contravention of Title VI), the individual may file a complaint by completing and submitting a Discrimination Grievance Form to the City’s Non-Discrimination Coordinator. Any complaint will be handled in accordance with the City’s Grievance Procedure set forth in its Non-Discrimination Policy. The grievance procedure is part of the general policy, which is attached as Tab B, and a copy of the grievance form is attached as Tab D.

The grievance procedure and grievance form are available on the City’s website and upon request from the City’s Non-Discrimination Coordinator. The grievance form can be submitted via email, mail or in person to the Non-Discrimination Coordinator.

V. WEBSITE LOCATION OF NOTICE, PROCEDURE AND FORM

An individual may locate information about the City’s Non-Discrimination Policy (including the grievance procedure), Title VI Notice, and grievance form for the trolley service on the City’s website as follows:

- Click the link for “Services” on the City’s home page, then click on “ADA/Title VI/Non-Discrimination” and then click on “Title VI Program Plan for Trolley Services”; or
- Click the link for “Parking Department” on the City’s home page, then click on “ADA/Title VI/Non-Discrimination” and then click on “Title VI Program Plan for Trolley Services.”

A user is linked to the same information regardless of either option is used.

VI. LIST OF INVESTIGATIONS, COMPLAINTS OR LAWSUITS

The City maintains a log of transportation-related Title VI investigations, complaints, and lawsuits. A copy of the log (as of January 24, 2022) is attached as Tab E. The City Attorney’s Office shall be responsible for investigating and completing the log for any future complaints received by the Non-Discrimination Coordinator and for any future formal administrative charges or lawsuits under Title VI.

VII. NOTICE TO CONTRACTOR TO TROLLEY SYSTEM

The City has a Trolley Operations Agreement with a contractor, MV Transportation. The contractor employs the trolley drivers, dispatchers, and supervisors. The contractor is responsible for management of the conduct and performance of these employees. The City's Trolley Operations Manager and Trolley Operations Supervisor oversee the trolley operations and serve as a liaison between the City and the contractor. The City's Public Works Department staff cleans the trolleys and performs the preventive maintenance and service tasks for the trolleys, with complex maintenance and repairs and any paint or body work sent to outside vendors.

Pursuant to the Operations Agreement, the contractor and its employees are required to comply with the City's policies regarding conduct, including policies prohibiting discrimination. Within thirty (30) days of the adoption of this program, the City will:

- Provide the contractor with a copy of the City's "Notice of Rights Under Title VI of the Civil Rights Act of 1964", which is posted in the trolleys operated by the contractor's employees, and with copies of the Non-Discrimination Policy (which includes the grievance procedure) and Discrimination Grievance Form.
- Request that the contractor: (i) acknowledge its obligation and the obligation of its employees to comply with the City's policy prohibiting discrimination in connection with the trolley service; and (ii) instruct its employees (i.e., the trolley drivers, dispatchers and supervisor) to refer any trolley passenger who makes a complaint about discrimination to the City's "Notice of Rights Under Title VI of the Civil Rights Act of 1964" (published in English and Spanish), which is posted in each trolley, and to notify the City's Trolley Administrative Office of any such complaint within one (1) business day. The City will not request that the contractor or its employees compile any information about the passenger or the complaint.

VIII. LIMITED ENGLISH PROFICIENCY ("LEP") ANALYSIS

This section contains the results of the City's Four Factor Analysis, pursuant to Chapter III of FTA Circular 4702.1B.

- **Factor One.** The City of Coral Gables is located in Miami-Dade County, Florida. The City is a planned community of secluded residential sectors and commercial areas, which include local and international businesses, national and regional retailers, hotels, restaurants, foreign consulates and trade offices, and art venues (galleries, museums, theaters). The City is also home to the University of Miami, a premier research university, which has a 203-acre campus within the City.

According to the April 1, 2020, census conducted by the U.S. Census Bureau, the City's estimated total population in 2020 was 49,248 residents, of which 28,949 people (estimated 58.8%) self-identified as Hispanic or Latino.

According to the 2015-2019 American Community Survey, approximately 96.2% of the City's residents that are 25 years and over are high school graduates and 66.7% have a Bachelor's or higher-level degree. For 2019, the median household income was \$100,843 and the median home value (owner occupied) was \$846,100.

The principal languages among the City's residents are English and Spanish. According to the 2015-2019 American Community Survey, 38.5% of City residents 5 years and over reported speaking only English while 54.9% of the City's residents reported speaking Spanish. The majority of the City's Spanish-speaking residents are bilingual with 77.2% reporting that they speak English "very well." Of the remaining City residents, 6.5% reported speaking another language (other than Spanish).

In 2019, 13.9% of the City's residents (6,634 persons) were estimated to speak English less than "very well," which classified them as LEP individuals. The individuals within this group speak twelve (12) different languages/categories of languages, including Spanish. However, only Spanish would trigger the FTA's safe harbor provision based on the number of speakers (approximately 5,990 persons). The other eleven (11) languages/categories of languages do not trigger the safe harbor provision because they are not spoken by at least 5% of the City's total population, or 1,000 persons.¹

The American Community Survey data referenced in the Factor One analysis is attached at Tab F.

- **Factor Two**. Members of the public come in contact with the City's trolley service by riding the trolleys. Because the service is free, riders do not need to purchase tickets or passes for the trolley; they simply get on and off the trolley at one of the designated stops along the circulator route at any time during the trolley's hours of operation. Members of the public also contact the Trolley Administrative Office by phone a few times a day, however, the City does not keep a log of the dates or subject matter of these calls. While the Trolley Administrative Office is open to the public,

¹ These other languages and categories of languages are (in order of appearance on the table published by the U.S. American Community Survey): French/Haitian/Cajun, German/West Germanic languages, Russian/Polish or other Slavic languages, other-Indo-European languages, Korean, Chinese, Vietnamese, Tapalog, other Asian and Pacific Island languages, Arabic and "other and unspecified languages."

members of the public do not regularly visit the office. (The Administrative Office is not located along the trolley route or near City Hall.)

The trolley service has Spanish-speaking riders on a daily basis. This statement is based on the demographics of the City and the City's experience in operating the trolley service since 2003.

The City does not have any statistics or method for measuring if or how often riders who speak languages other than Spanish and who also are not proficient in English use the trolley service. However, the City's Trolley Administrative Office has not received any requests for information about the trolley service in a language other than English or Spanish.

- **Factor Three.** The City does not operate a full-service transit system. The City's transit operations consist solely of 12 trolleys and two fixed route circulators: a 7.0 mile route along Ponce De Leon Boulevard, the City's main street which is a thoroughfare, and a 1.2 mile Grand Avenue loop to connect the City's MacFarlane Historic District area to the main Ponce De Leon Boulevard route. The primary purpose of the trolley's circulator routes is to connect passengers with the City's central business district and with the Miami-Dade County transit system locations for Metrorail and MetroBus at either end of the Ponce De Leon Boulevard route. The trolley service also relieves local traffic congestion and parking shortages within the City and supports a walkable downtown area. A copy of the trolley route is attached as Tab A.

Per the City's 2013 study of its trolley service, 40-45% of all boardings and alightings for the trolleys occurred at the following stops: Douglas Road Metrorail Station, Coral Way/Miracle Mile (center of the City's downtown district with businesses, retail, restaurants, and other commercial enterprises) and West Flagler Street (for the MetroBus stop). Based on the study results and the City's experience since trolley operations commenced, the trolley service is principally used by commuters traveling to and from work in the City of Coral Gables via the Miami-Dade County transit system (Metrorail or MetroBus), by workers within the City to travel between locations during the business day (such as for meetings, lunches, or other business-related events), by customers of the City's commercial, retail, dining, and hospitality businesses and art venues (galleries, museum, theater) in the downtown area and along Ponce De Leon Boulevard, and by tourists visiting the City.

The trolley service does not currently operate on any of the City's residential streets. While there are approximately 12 blocks of residential streets both south and north (which is a small fraction of the City's total residential area) that intersect with Ponce De Leon Boulevard along the trolley route, the trolleys do not travel onto these

residential streets and the residences are not located on Ponce De Leon Boulevard. All of the other intersecting streets along the trolley route contain solely commercial properties. As a result, the City's residents (other than the limited number of people who live on the blocks of intersecting residential streets described above) cannot use the trolley service to travel to and from their homes within the City.

- **Factor Four**. As discussed in detail below, because of the large number of Spanish-speaking residents, the City regularly provides information to residents in both English and Spanish. As a result, the City has, and uses, resources to provide translation of information and documents about the trolley service into Spanish. Specifically, the City has already translated the Non-Discrimination Policy (which includes the grievance procedure), Discrimination Grievance Form and trolley service brochure into Spanish. Additionally, information on the trolley service on the City's website is also available in Spanish. The City will evaluate any requests for information on the trolley service in a language other than Spanish on a case-by-case basis.

VII. LANGUAGE ASSISTANCE PLAN

According to the American Community Survey data for 2015-2019, LEP individuals within the City speak twelve (12) different languages or categories of languages, including Spanish. *See Tab F*. However, the above four factor analysis establishes that Spanish is the only language spoken by City residents that triggers the FTA's safe harbor provisions. As a result, the City has developed the following language assistance plan for Spanish-speaking residents.

The City regularly provides information to residents in both English and Spanish. The City's website is published in English and may be translated to Spanish by clicking the "Español" button in the top left corner of the website. Relevant to the trolley service, the website contains the trolley route and service information and the City's Non-Discrimination Policy (which includes the grievance procedure) and Discrimination Grievance Form. All of this information is viewable in English and Spanish.

The City's primary communication methods with residents (whether about the trolley service or other issues) are the City's website, e-NEWS (the City's bi-weekly electronic newsletter), social media (Facebook, Instagram, Twitter, Constant Contact and LinkedIn) and Coral Gables TV. Residents may subscribe (at no cost) to e-NEWS with an email address or view the current issue or past issues of e-NEWS on the City's website.² Residents may watch Coral Gables TV from their home (with a Comcast cable subscription) or on the web through YouTube

² The City currently has over 20,000 subscribers to the e-NEWS service, over 50,000 followers on Instagram, over 20,000 followers on Facebook and on Constant Contact, over 4,500 followers on Twitter and over 3,500 followers on LinkedIn.

<http://www.youtube.com/user/coralgablestv>). Coral Gables TV provides programming in English and Spanish, and the City's website and e-NEWS newsletter are also published in English and Spanish. Consistent with the City's established practice, future communications about the City's trolley service will be made available to residents via the website, social media, and e-NEWS, and in select circumstances, via Coral Gables TV.

The City employees in the Trolley Administrative Office can assist residents and other members of the public with questions or concerns about the trolley service. One of these employees, the Trolley Coordinator, speaks Spanish and can assist Spanish-speaking individuals who call or email the Trolley Administrative Office. In the City's experience, the Trolley Coordinator can effectively communicate with members of the public in Spanish. If the Trolley Coordinator is unavailable, the trolley dispatchers and supervisor provided by the contractor, MV Transportation, provide phone coverage for the Trolley Administrative Office. Presently, they all speak Spanish and are able to answer questions or provide information about the trolley service, such as stop information or timing between stops, to Spanish-speaking individuals. If the individual has additional concerns or questions, such as about the Non-Discrimination Policy, the dispatchers and supervisor can refer the matter to the Trolley Coordinator or obtain assistance from the other City employees in the Trolley Administrative Office.

Within thirty (30) days of adoption of this program, the City will review the current Non-Discrimination Policy with its Trolley Operations Manager, Trolley Operations Supervisor, and the Trolley Administrative Office staff members (employed by the City) who may potentially have contact with the public concerning the trolley service. This will be a refresh of the City's prior training with the trolley operations staff on the City's policy of non-discrimination in connection with the City's trolley service.

For passengers on the trolleys, all trolley drivers and all of the dispatchers currently provided by the contractor, MV Transportation,³ speak Spanish. The City has not received any complaints about these individuals' abilities to communicate in Spanish with trolley riders. Also for riders, the City's "Notice of Rights Under Title VI of the Civil Rights Act of 1964" (printed in English and Spanish) is posted in each trolley.

To the extent that a Spanish-speaking resident is disabled and needs assistance in connection with the City's trolley service, that individual can request a reasonable modification in accordance with the City's Disability Non-Discrimination Policy. The policy is available on the City's website

³ Given the nature of the position and the local workforce demographics, the City has not experienced difficulty in obtaining trolley drivers who speak Spanish. Rather, the converse – trolley drivers who fluently speak English – is more probable. In the City's experience, communications concerning language issues from drivers to the Trolley Administrative Office have involved the driver (employed by the contractor) not understanding a passenger speaking English and requesting clarification in Spanish from the dispatcher or to the employee at the Trolley Administrative Office.

in English and Spanish and upon request from the City's ADA Coordinator. The City's ADA Coordinator speaks Spanish.

The City will review this language assistance plan on a periodic basis to determine whether any modifications to this plan are necessary and whether there is another language(s) (in addition to Spanish) that triggers the FTA's safe harbor provision. A language analysis will be based on updated statistics (if any) from the United States Census Bureau.

IX. PUBLIC PARTICIPATION PLAN

Individuals may contact the Non-Discrimination Coordinator to request information or to provide comments on the trolley service. The name and contact information for the City's Non-Discrimination Coordinator is available on the City's website 24 hours a day/7 days a week.

Additionally, the City of Coral Gables seeks to engage the public in its planning and decision-making processes for the City's trolley service. Members of the public may make a presentation or statement about the trolley service during the "Public Hearing" portion of any City Commission meeting held in City Hall on the 2nd and 4th Tuesdays of the month, regardless of whether the Commission is considering a trolley-related item during that meeting. The agenda for City Commission meetings are published three (3) business days in advance of the meeting on the City's website (<http://coralgables.legistar.com>), and notices of resolutions or ordinances being considered by the City Commission are published in a newspaper of general circulation ten (10) days in advance of a meeting. The newspapers used by the City are the Daily Business Review and the Miami Herald/El Nuevo Herald (for budget and election notices). The notices posted in El Nuevo Herald are in Spanish.

If any individual wishes to speak during the Public Hearing portion of a Commission meeting, but does not speak English fluently, he or she may contact the City's Non-Discrimination Coordinator at least three (3) business days in advance to request assistance. In the event of such a request, the City will provide assistance using in-house resources, such as an employee who speaks the same language as the individual, or interpretation services through an outside vendor (if available and feasible).

Going forward, the City will explore opportunities for public outreach concerning the trolley service. Additionally, the bi-weekly City Commission meetings provide a forum for residents and other interested persons to raise issues concerning the trolley service to the City.

X. SERVICE STANDARDS

A. Vehicle Load

The City currently has twelve (12) trolleys. All of the trolleys are wheelchair accessible and have secure space for at least two (2) wheelchairs.

Manufacturer and Vehicle Description	Number	Vehicle Load
Gillig Diesel Trolley (2012)	1	25-30 seated
Specialty Vehicle Diesel Trolley (2013)	3	25-30 seated
Hometown LF Trolley (2014)	1	25-30 seated
Hometown LF Trolley (2015)	1	25-30 seated
Hometown LF Trolley (2016)	1	25-30 seated
Hometown LF Trolley (2018)	2	25-30 seated
Hometown LF Trolley (2019)	1	25-30 seated
Hometown LF Trolley (2020)	1	25-30 seated
Hometown LF Trolley (2021)	1	25-30 seated

B. Service Availability, Vehicle Headway and On-Time Performance

The trolley service's primary route is a 7.0 mile fixed route circulator within the City along Ponce De Leon Boulevard, the City's main street with approximately 77,000 passengers per month. The secondary route is a 1.2 fixed route Grand Avenue circulator that connects to the Ponce De Leon Boulevard route with approximately 2,700 passengers per month. A copy of the trolley route is attached as Tab A. At either end of the primary route, the trolley connects passengers to the Miami-Dade County transit system. Per the 2013 study of trolley service, the most frequently used stops are: Douglas Road Metrorail Station, Coral Way/Miracle Mile (retail, restaurants, and other businesses) and West Flagler Street (for the MetroBus stop).

Because of the nature of the route (i.e., a local circulator), there are no scheduled route stop times. The trolleys operate continuously Monday-Saturday from 6:30 a.m.-8:00 p.m. Service is

extended until 10:00 p.m. on the first Friday of the month to support Gallery Night, a monthly event for people to stroll downtown Coral Gables and visit galleries and other night life businesses. The trolleys arrive at the route stops every 10-15 minutes, with an average vehicle headway of 12 minutes. Beginning on February 1, 2022, the hours of operation will be Monday-Saturday from 06:30 a.m. – 10:00 p.m.

XI. SERVICE POLICIES

A. Transit Amenities

All trolleys are equipped with the following:

- Air conditioned interior
- Bench seating
- Wheelchair accessible seating and entrance ramps
- Non-skid surfaces at entrance and exit areas
- Bicycle rack (for up to 2 bicycles)

The City provides a sign at each trolley stop advising of the trolley service's days and hours of operation. The City does not provide benches, shelters, a route map, or other amenities at the trolley stops.

B. Vehicle Assignment

The City currently has a total of twelve (12) trolleys. Seven trolleys operate during peak service hours (six on the primary Ponce De Leon Boulevard route and one on the Grand Ave route) and six trolleys operate during non-peak service hours. In peak and non-peak time, one trolley operates on the Grand Avenue route and the remaining trolleys operate on the primary Ponce De Leon Boulevard route. The trolleys are rotated based on their availability given their preventive maintenance schedules and repair needs.

XII. NON-ELECTED PLANNING AND ADVISORIES BODIES

The City of Coral Gables has a non-elected Transportation Advisory Board. The City adheres to its policy of non-discrimination in connection with the selection of the Board members and no person is denied the opportunity to participate as a member of the Board based on his/her race, color, or national origin. A copy of the Florida Department of State Minority Reporting Form for the Board for the year 2020 (the most recent reported year) is attached at Tab G. Going forward, the City will explore opportunities for outreach to encourage the participation of minorities on the Board.

Tab A

Coral Gables

TROLLEY ROUTE & POINTS OF INTEREST

Trolley Stops and Route



Municipal Parking Garage



Miami-Dade Transit Metrobus Routes

Visit www.miamidade.gov/transit for detailed Metrobus routes and stops



Miami-Dade Metrorail Station

Transfer from the Trolley to the Metrorail to travel to Miami International Airport, Overtown, Hialeah, Downtown Miami, University of Miami, Coconut Grove, South Miami or Kendall/Dadeland.



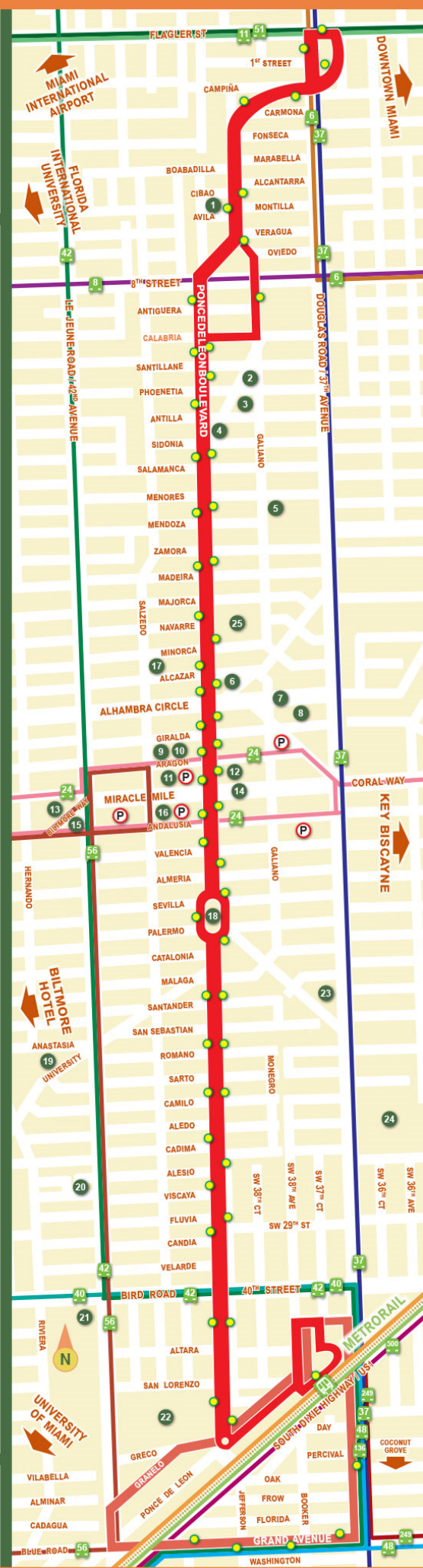
- 1 Rotary Centennial Park
- 2 Freedom Plaza
- 3 Coral Gables Woman's Club
- 4 Ponce De Leon Park
- 5 Phillips Park
- 6 Hotel Place St. Michel
- 7 Alhambra Plaza
- 8 Hyatt Regency Hotel
- 9 Coral Gables Museum
- 10 Books & Books
- 11 Coral Gables Art Cinema
- 12 Westin Colonnade Hotel
- 13 Coral Gables City Hall
- 14 Miracle Mile Shops and Restaurants
- 15 Merrick Park
- 16 Miracle Theater
- 17 Coral Gables Police and Fire Department Headquarters
- 18 Fred B. Hartnett / Ponce Circle Park
- 19 Coral Gables War Memorial Youth Center
- 20 French Normandy Village
- 21 Coral Gables Senior High School
- 22 Shops at Merrick Park
- 23 Coral Gables Hospital
- 24 Douglas Park (Miami-Dade Park)
- 25 Coral Gables Preparatory School

Monday - Saturday, 6:30 a.m. - 8 p.m.
First Friday of the month ride until 10 p.m.

For more information on the Coral Gables Trolley visit www.coralgables.com or contact us via phone at 305-460-5070 or E-mail at trolley@coralgables.com

City Hall General inquiries: 305-446-6800

Funding for this program is possible thanks to the Miami-Dade County Half Penny Transportation Surtax, the Florida Department of Transportation, and the Transportation Planning Organization.



Tab B



CITY OF CORAL GABLES NON-DISCRIMINATION POLICY

It is the policy of the City of Coral Gables that no individual shall be discriminated against, excluded from participation in, or denied the benefits of the City's services, programs and activities because of that individual's race, color, national origin, sex, age, religion, family status or any other legally protected status.

DISABILITY NON-DISCRIMINATION: The City is also committed to a policy of non-discrimination on the basis of disability. The City has adopted a separate "Disability Non-Discrimination Policy" policy and grievance form. The policy and form are available on the City's website under the "Services" tab or upon request from the ADA and Non-Discrimination Coordinator.

NON-DISCRIMINATION COORDINATOR: The City has appointed a Non-Discrimination Coordinator to assist and provide information to individuals concerning this policy:

Raquel Elejabarrieta, Esq.
2151 Salzedo Street, Suite #540
Coral Gables, FL 33134
Telephone (voice): 305-722-8686
TTY/TDD: 305-442-1600
Direct E-mail: relejabarrieta@coralgables.com
System E-mail: ada@coralgables.com

PROCEDURE TO REQUEST LANGUAGE ASSISTANCE FOR PUBLIC MEETING: Any person who needs assistance in another language in order to speak during the public hearing or public comment portion of a public meeting should contact the Non-Discrimination Coordinator at least three (3) business days before the meeting. In response to a request, Coordinator may request information from that individual, including name, language requested, and reason for the request, so that the City can evaluate the request. If the request is approved, the City will provide assistance using in-house resources, such as an employee who speaks the same language as the individual or interpretation services through an outside vendor (if available and feasible).

GRIEVANCE PROCEDURE

An individual may file a grievance under this policy if the individual believes that he or she: (i) has been discriminated against on the basis of race, color, national origin, sex, age, religion, or family status by the City; or (ii) has been excluded from participation in or denied the benefits of a City service, program or activity because of the individual's race, color, national origin, sex, age, religion, or family status.

To file a grievance, the individual must complete and submit the City's "Discrimination Grievance Form." The form is available upon request from the Non-Discrimination Coordinator and on the City's website: www.coralgables.com (under the "Services" tab). The form may be submitted by fax, mail or email to the Non-Discrimination Coordinator. Upon request, the Non-Discrimination Coordinator (or the Coordinator's designee) will assist an individual with a disability in completing the "Discrimination

Grievance Form,” or will provide an alternative format for filing a grievance, such as a personal interview or audio recording.

The City investigates grievances received within thirty (30) days from the date of the alleged incident. The City will only investigate grievances that are complete and that indicate a possible violation of this policy. The investigation may include interviews with the complainant and witnesses and review of the records or documents relevant to the grievance. The City will endeavor to conclude the investigation within thirty (30) days of its receipt of the grievance, however a longer period may be necessary based on the circumstances of the alleged incident and the availability of witnesses and documents. If the investigation determines that a violation of this policy occurred, the City will take corrective action to address the issue.

If more information is needed to investigate the grievance, the City may contact the complainant, who will have ten (10) days to submit the additional information. If the complainant does not submit the information, the City may close the case. The City may also close the case if the complainant no longer wishes to pursue the grievance.

After completion of the investigation, the City will issue a notice of the investigation results and the corrective action, if applicable, to the complainant in writing or, when appropriate, in an alternative format, such as large print, Braille or an audio file.

If the complainant wishes to have a review of the investigation determination, he or she has ten (10) days from the date of the written notice to submit a written request for review of the determination. The request should be submitted to the Non-Discrimination Coordinator. The City will respond to the request for review in writing or, when appropriate, in an alternative format, such as large print, Braille, or an audio file.

If the grievance concerns the City’s trolley service, an individual may also file a complaint directly with the Federal Transit Administration within 180 days of the alleged incident. The complaint must be filed with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

An individual may also submit a written complaint directly to Florida Department of Transportation (FDOT):

Florida Department of Transportation Equal Opportunity Office
ATTN: Title VI Complaint Processing
605 Suwannee Street MS 65
Tallahassee, FL 32399

FDOT serves as a statewide clearinghouse for Title VI purposes and will either assume jurisdiction over the complaint or forward it to the appropriate federal or state authority for continued processing.

If information is needed in another language, please contact the Non-Discrimination Coordinator.

Tab C



ATTENTION: ALL TROLLEY PASSENGERS

NOTICE OF RIGHTS UNDER TITLE VI AND RELATED LAWS

The City of Coral Gables is committed to ensuring that no person is excluded from participation in, or denied benefits of, the City's trolley service on the basis of race, color, national origin, sex, age, disability, religion or family status in accordance with Title VI of the Civil Rights Act of 1964, Americans With Disabilities Act and related laws. Any person who believes he or she has been subjected to discrimination may submit a complaint with the City.

For more information on the City's non-discrimination policies and the procedures to file a complaint, please visit the City's website: www.coralgables.com or contact the City's Non-Discrimination and ADA Coordinator Raquel Elejabarrieta (E-mail: relejabarrieta@coralgables.com or ada@coralgables.com, Telephone: 305-722-8686, TTY/TDD: 305-442-1600).

An individual may also file a written complaint directly with the Federal Transit Administration, Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

If information is needed in another language, please contact the Non-Discrimination and ADA Coordinator.

NOTIFICACIÓN DE DERECHOS BAJO EL TÍTULO IV Y LEYES RELACIONADAS

El municipio de la Ciudad del Coral Gables se compromete a asegurar que ninguna persona sea excluida, ó denegada de beneficios, de participar en su programa de servicio de tranvía, por razones de raza, color, origen nacional, sexo, edad, discapacidad, religión ó estado de familia conforme las protecciones en el Título VI de la Ley de Derechos Civiles del 1964, Americanos con Discapacidades y leyes relacionadas. Si usted cree que ha sufrido discriminación, puede presentar una reclamación al respecto con la Ciudad.

Para más información sobre las reglas de la Ciudad y el procedimiento para presentar su reclamación, favor visitar la página de internet de la ciudad: www.coralgables.com ó comunicarse con la Coordinadora de No-Discriminación y ADA, Raquel Elejabarrieta (E-mail: relejabarrieta@coralgables.com ó ada@coralgables.com, Telephone: 305-722-8686, TTY/TDD: 305-442-1600).

Cualquier individuo puede también procesar su reclamo por escrito directamente con la agencia Administrativa Federal de Transito, Oficina de Derechos Civiles, con atención a: Title VI Program Coordinator, East Building, 5th Floor - TCR, 1200 New Jersey Ave., SE. Washington, DC 20590.

Tab D



Discrimination Grievance Form

The City of Coral Gables is committed to a policy of non-discrimination based on an individual’s race, color, national origin, sex, age, religion or family status. The purpose of this form is for you to let the City know if you believe that you were excluded from participation in or denied the benefits of the City’s services, programs and activities because of your race, color, national origin, sex, age, religion or family status.

La ciudad de Coral Gables está comprometida a una política anti-discriminatoria basada en raza, color, origen nacional, sexo, edad, religión ó estado familiar. El propósito de este formulario para que usted le deje saber a la ciudad si usted piensa que usted fue excluido de participar o negado beneficios de los servicios de la ciudad, programas y actividades debido a su raza, color origenen nacional, sexo, edad, religión ó estado familiar.

Note: If you are an individual with a disability and need assistance in completing this form, need the form in an alternative format (such as larger font), or need to submit the grievance in an alternative format (such as personal interview or by audio recording), please contact the City’s Non-Discrimination Coordinator (contact information at the end of this form).

Nota: Si usted es un individuo con alguna discapacidad y necesita asistencia para completar este formulario, necesita este formulario en un formato alterno (como letras mas grandes), o necesita someter su agravio en alguna forma alterna (como una entrevista personal o de grabación de audio), por favor póngase en contacto con el Coordinador de ADA de la Ciudad (la información de contacto se encuentra al final de este formulario).

PLEASE FILL OUT COMPLETELY/FAVOR LLENAR LA INFORMACION COMPLETA.

Section I/Sección I:		
Name/Nombre:		
Address/Dirección:		
Telephone Home/Teléfono (Casa):	(Work/Trabajo):	(Cell/Celular):
Email address/Correo Electrónico:		
Section II/Sección II:		
Are you filing this complaint on your own behalf?/¿Está usted presentando esta queja en su nombre?	Yes/Si*	No/No
<p>*If you answered “Yes” to this question, go to Section III. *Si contesto “Si” a esta pregunta, vaya a la Sección III.</p>		

If you answered “No” to this question, please supply the name and relationship of the person for whom you are complaining/*Si contestó “No” a esta pregunta, por favor provea el nombre y tipo de relación de la persona por la cual se está quejando:*

Please explain why you have filed for a third party/*Por favor explique porqué está presentando por una tercera persona:*

Please confirm that you have obtained the permission of the aggrieved party, if you are filing on behalf of a third party/*Por favor confirme que usted obtuvo permiso de la persona agraviada, si esta presentando por una tercera persona.*

Yes/Si

No/No

Section III/Sección III:

I believe I was discriminated against based on my (check all that apply)/*Creo que fui discriminado basado en mi (marque todas las que apliquen):*

- Race/Raza Color/Color National Origin/Origen Nacional
 Age/Edad____ Sex/Sexo____ Other/Otro_____

Date of alleged discrimination (month, day, year)/*Fecha de la alegada discriminación (mes, día, año):*_____

Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. (If more space is needed, please use the back of this form or attach additional sheet(s)).

Explique lo mas claro posible lo que pasó y porqué usted cree que fué discriminado. Describa todas las personas que estuvieron involucradas. Incluya el nombre y tambien la información de contacto de la persona(s) que discriminaron en su contra (si lo sabe) y tambien los nombres y la información de contacto de cualquier testigo. (Si necesita mas espacio para escribir, use la parte de atrás de esta página ó le puede añadir otra(s) página(s)).

Section IV/Sección IV:		
<p>Have you previously filed a discrimination complaint against the City of Coral Gables?/<i>¿Ha radicado usted anteriormente alguna queja de discriminación en contra de la Ciudad de Coral Gables?</i></p> <p>If yes, please state the date of the grievance/<i>Si la respuesta es sí, favor indicar la fecha de la queja:</i></p> <p>_____</p>	Yes/ <i>Si</i>	No/ <i>No</i>
<p>Have you previously filed a discrimination complaint about the City of Coral Gables with a court or any other government agency? If yes, please identify the court or agency, and state the date of the complaint/<i>¿Ha radicado usted anteriormente alguna queja relacionada a discriminación acerca de la Ciudad de Coral Gables en la corte ó alguna otra agencia gubernamental?:</i></p> <p>_____</p> <p>_____</p>	Yes/ <i>Si</i>	No/ <i>No</i>

You may attach any written materials or other information that you think is relevant to your grievance/*Usted puede adjuntar cualquier material escrito ó alguna otra información que usted considere relevante a su agravio.*

I certify that the statements provided in this form, and any attachments, are true and correct/*Yo certifico que lo declarado en este formulario, y cualquier adjunto, son verdad y correcto.*

Signature/*Firma*

Date/*Fecha*

Please submit this form in person at the address below, or send via mail or email to /*Favor de someter este formulario en persona a la dirección que aparece abajo, ó enviar por correo o correo electrónico a:*

Raquel Elejabarrieta, Non-Discrimination Coordinator
 City of Coral Gables
 2151 Salzedo Street, Suite# 540
 Coral Gables, FL 33134
 E-mail: relejabarrieta@coralgables.com
 Telephone (voice): 305-722-8686
 TTY/TDD: 305-442-1600

An individual may also submit a written complaint directly to Florida Department of Transportation (FDOT) / *También puede presentar este formulario directamente al Departamento de Transporte de Florida (FDOT):*

Florida Department of Transportation Equal Opportunity Office
ATTN: Title VI Complaint Processing
605 Suwannee Street MS 65
Tallahassee, FL 32399

FDOT serves as a statewide clearinghouse for Title VI purposes and will either assume jurisdiction over the complaint or forward it to the appropriate federal or state authority for continued processing / *FDOT sirve como centro de intercambio de información estatal para fines del Título VI y asumirá la jurisdicción sobre la queja o la remitirá a la autoridad federal o estatal correspondiente para su procesamiento continuo.*

If information is needed in another language, please contact the Non-Discrimination Coordinator/*Si la información es requerida en otro lenguaje, favor de llamar al Non-Discrimination Coordinator.*

Tab E



List of Title VI Investigations, Complaints, and Lawsuits Related to Trolley System

DATE	NAME OF COMPLAINANT	NATURE OF ACTION ¹	SUMMARY OF ALLEGATIONS ²	RESULT(S)/ACTION(S) TAKEN
04/16/2013	Clarice C. Cooper	FTA Complaint No.2013-0131	Complaint of race discrimination in connection with the site selection for the City of Coral Gables' trolley storage and maintenance facility in the City of Miami	FTA review of complaint closed on August 18, 2014 (letter attached)

¹ For “Nature of Action” column, list whether the action is a complaint, investigation or lawsuit. If a lawsuit, list the case number and court.

² In the summary, include a description of the Title VI basis (race, color, or national origin) for the complaint, investigation or lawsuit.



U.S. Department
of Transportation
**Federal Transit
Administration**

Headquarters

East Building, 5th Floor – TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

August 18, 2014

Craig E. Leen
City of Coral Gables Attorney
City Attorney's Office
405 Biltmore Way
Coral Gables, FL 33134

Re: FTA Complaint No. 2013-0131

Dear Mr. Leen:

This letter is to confirm that the Federal Transit Administration's Office of Civil Rights received confirmation that the City of Coral Gables will not take possession of the Coconut Grove trolley facility. Prior to this confirmation, FTA concluded Coral Gables had to develop and adopt a Title VI program and, if Coral Gables took possession of the trolley facility, conduct a Title VI equity analysis. Coral Gables addressed the programmatic concerns and developed a Title VI program. With confirmation that Coral Gables will not take possession of the trolley facility, the last remaining issue is resolved.

FTA appreciates Coral Gables' efforts and responsiveness during our complaint investigation and the corrective action process. If you need technical assistance on Title VI issues in the future, please do not hesitate to contact us.

Sincerely,

A handwritten signature in black ink that reads "Dawn Sweet".

Dawn Sweet
Acting Title VI/EEO/DBE Team Leader
Office of Civil Rights

cc: Miami-Dade Transit
FTA Region 4

Tab F

QuickFacts

Coral Gables city, Florida

QuickFacts provides statistics for all states and counties, and for cities and towns with a **population of 5,000 or more**.

Table

All Topics	Coral Gables city, Florida
Population Estimates, July 1 2021, (V2021)	NA
PEOPLE	
Population	
Population Estimates, July 1 2021, (V2021)	NA
Population estimates base, April 1, 2020, (V2021)	NA
Population, percent change - April 1, 2020 (estimates base) to July 1, 2021, (V2021)	NA
Population, Census, April 1, 2020	49,248
Population, Census, April 1, 2010	46,780
Age and Sex	
Persons under 5 years, percent	4.8%
Persons under 18 years, percent	19.3%
Persons 65 years and over, percent	18.0%
Female persons, percent	52.3%
Race and Hispanic Origin	
White alone, percent	91.9%
Black or African American alone, percent (a)	3.1%
American Indian and Alaska Native alone, percent (a)	0.0%
Asian alone, percent (a)	2.4%
Native Hawaiian and Other Pacific Islander alone, percent (a)	0.0%
Two or More Races, percent	2.0%
Hispanic or Latino, percent (b)	60.3%
White alone, not Hispanic or Latino, percent	33.5%
Population Characteristics	
Veterans, 2015-2019	1,128
Foreign born persons, percent, 2015-2019	39.5%
Housing	
Housing units, July 1, 2019, (V2019)	X
Owner-occupied housing unit rate, 2015-2019	63.5%
Median value of owner-occupied housing units, 2015-2019	\$846,100
Median selected monthly owner costs -with a mortgage, 2015-2019	\$3,618
Median selected monthly owner costs -without a mortgage, 2015-2019	\$1,378
Median gross rent, 2015-2019	\$1,693
Building permits, 2020	X
Families & Living Arrangements	
Households, 2015-2019	17,921
Persons per household, 2015-2019	2.54
Living in same house 1 year ago, percent of persons age 1 year+, 2015-2019	82.1%
Language other than English spoken at home, percent of persons age 5 years+, 2015-2019	61.5%
Computer and Internet Use	
Households with a computer, percent, 2015-2019	97.0%
Households with a broadband Internet subscription, percent, 2015-2019	91.3%
Education	
High school graduate or higher, percent of persons age 25 years+, 2015-2019	96.2%
Bachelor's degree or higher, percent of persons age 25 years+, 2015-2019	66.7%
Health	
With a disability, under age 65 years, percent, 2015-2019	3.9%
Persons without health insurance, under age 65 years, percent	7.2%
Economy	
In civilian labor force, total, percent of population age 16 years+, 2015-2019	60.9%
In civilian labor force, female, percent of population age 16 years+, 2015-2019	54.2%
Total accommodation and food services sales, 2012 (\$1,000) (c)	363,596
Total health care and social assistance receipts/revenue, 2012 (\$1,000) (c)	1,074,123
Total manufacturers shipments, 2012 (\$1,000) (c)	D
Total retail sales, 2012 (\$1,000) (c)	1,556,562
Total retail sales per capita, 2012 (c)	\$31,502
Transportation	
Mean travel time to work (minutes), workers age 16 years+, 2015-2019	25.1
Income & Poverty	
Median household income (in 2019 dollars), 2015-2019	\$100,843
Per capita income in past 12 months (in 2019 dollars), 2015-2019	\$65,130
Persons in poverty, percent	6.9%
BUSINESSES	
Businesses	
Total employer establishments, 2019	X
Total employment, 2019	X
Total annual payroll, 2019 (\$1,000)	X
Total employment, percent change, 2018-2019	X
Total nonemployer establishments, 2018	X
All firms, 2012	13,218
Men-owned firms, 2012	7,283
Women-owned firms, 2012	3,609
Minority-owned firms, 2012	7,846
Nonminority-owned firms, 2012	4,070


Veteran-owned firms, 2012	714
Nonveteran-owned firms, 2012	11,568


 **GEOGRAPHY**

Geography	
Population per square mile, 2010	3,621.2
Land area in square miles, 2010	12.92
FIPS Code	1214250

[About datasets used in this table](#)

Value Notes

 Estimates are not comparable to other geographic levels due to methodology differences that may exist between different data sources.

Some estimates presented here come from sample data, and thus have sampling errors that may render some apparent differences between geographies statistically indistinguishable. Click the Quick Info  icon to the left of each row in TABLE view to learn about sampling error.

The vintage year (e.g., V2021) refers to the final year of the series (2020 thru 2021). Different vintage years of estimates are not comparable.

Fact Notes

- (a) Includes persons reporting only one race
- (c) Economic Census - Puerto Rico data are not comparable to U.S. Economic Census data
- (b) Hispanics may be of any race, so also are included in applicable race categories

Value Flags

- Either no or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest or upper interval of an open ended distribution.
- F Fewer than 25 firms
- D Suppressed to avoid disclosure of confidential information
- N Data for this geographic area cannot be displayed because the number of sample cases is too small.
- FN Footnote on this item in place of data
- X Not applicable
- S Suppressed; does not meet publication standards
- NA Not available
- Z Value greater than zero but less than half unit of measure shown

QuickFacts data are derived from: Population Estimates, American Community Survey, Census of Population and Housing, Current Population Survey, Small Area Health Insurance Estimates, Small Area Income and Poverty Estimates, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits.

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HISPANIC OR LATINO, AND NOT HISPANIC OR LATINO BY RACE

Note: This is a modified view of the original table produced by the U.S. Census Bureau. This download or printed version may have missing information from the original table.

Label	Coral Gables city, Florida
▼ Total:	49,248
Hispanic or Latino	28,949
▼ Not Hispanic or Latino:	20,299
▼ Population of one race:	19,061
White alone	15,058
Black or African American alone	2,362
American Indian and Alaska Native alone	23
Asian alone	1,231
Native Hawaiian and Other Pacific Islander alone	40
Some Other Race alone	347
▼ Population of two or more races:	1,238
▼ Population of two races:	1,194
White; Black or African American	182
White; American Indian and Alaska Native	80
White; Asian	211
White; Native Hawaiian and Other Pacific Islander	2
White; Some Other Race	639
Black or African American; American Indian and Alaska Native	5
Black or African American; Asian	23
Black or African American; Native Hawaiian and Other Pacific Islander	3
Black or African American; Some Other Race	36
American Indian and Alaska Native; Asian	0
American Indian and Alaska Native; Native Hawaiian and Other Pacific Islander	0
American Indian and Alaska Native; Some Other Race	5
Asian; Native Hawaiian and Other Pacific Islander	5
Asian; Some Other Race	3
Native Hawaiian and Other Pacific Islander; Some Other Race	0
▼ Population of three races:	40
White; Black or African American; American Indian and Alaska Native	10
White; Black or African American; Asian	7
White; Black or African American; Native Hawaiian and Other Pacific Islander	1
White; Black or African American; Some Other Race	12
White; American Indian and Alaska Native; Asian	1
White; American Indian and Alaska Native; Native Hawaiian and Other Pacific Islander	1
White; American Indian and Alaska Native; Some Other Race	1
White; Asian; Native Hawaiian and Other Pacific Islander	5
White; Asian; Some Other Race	1
White; Native Hawaiian and Other Pacific Islander; Some Other Race	0
Black or African American; American Indian and Alaska Native; Asian	0
Black or African American; American Indian and Alaska Native; Native Hawaiian and Other P	0
Black or African American; American Indian and Alaska Native; Some Other Race	0
Black or African American; Asian; Native Hawaiian and Other Pacific Islander	0
Black or African American; Asian; Some Other Race	1
Black or African American; Native Hawaiian and Other Pacific Islander; Some Other Race	0
American Indian and Alaska Native; Asian; Native Hawaiian and Other Pacific Islander	0
American Indian and Alaska Native; Asian; Some Other Race	0
American Indian and Alaska Native; Native Hawaiian and Other Pacific Islander; Some Other	0
Asian; Native Hawaiian and Other Pacific Islander; Some Other Race	0
▼ Population of four races:	4
White; Black or African American; American Indian and Alaska Native; Asian	1
White; Black or African American; American Indian and Alaska Native; Native Hawaiian and O	0
White; Black or African American; American Indian and Alaska Native; Some Other Race	3
White; Black or African American; Asian; Native Hawaiian and Other Pacific Islander	0
White; Black or African American; Asian; Some Other Race	0
White; Black or African American; Native Hawaiian and Other Pacific Islander; Some Other Ra	0
White; American Indian and Alaska Native; Asian; Native Hawaiian and Other Pacific Islander	0
White; American Indian and Alaska Native; Asian; Some Other Race	0
White; American Indian and Alaska Native; Native Hawaiian and Other Pacific Islander; Some	0
White; Asian; Native Hawaiian and Other Pacific Islander; Some Other Race	0
Black or African American; American Indian and Alaska Native; Asian; Native Hawaiian and O	0
Black or African American; American Indian and Alaska Native; Asian; Some Other Race	0
Black or African American; American Indian and Alaska Native; Native Hawaiian and Other P	0
Black or African American; Asian; Native Hawaiian and Other Pacific Islander; Some Other Ra	0
American Indian and Alaska Native; Asian; Native Hawaiian and Other Pacific Islander; Some	0
▼ Population of five races:	0
White; Black or African American; American Indian and Alaska Native; Asian; Native Hawaia	0
White; Black or African American; American Indian and Alaska Native; Asian; Some Other Ra	0

Table Notes

HISPANIC OR LATINO, AND NOT HISPANIC OR LATINO BY RACE

Survey/Program: Decennial Census

Universe: Total population

Year: 2020

Table ID: P2

Note: For information on data collection, confidentiality protection, nonsampling error, and definitions, see 2020 Census Redistricting Data (Public Law 94-171) Summary File Technical Documentation.

Source: U.S. Census Bureau, 2020 Census Redistricting Data (Public Law 94-171)

For information on the statistical methods used to protect confidentiality in these tables, see Disclosure Avoidance and the 2020 Census.

INCOME IN THE PAST 12 MONTHS (IN 2019 INFLATION-ADJUSTED DOLLARS)

Note: This is a modified view of the original table produced by the U.S. Census Bureau. This download or printed version may have missing information from the original table.

Coral Gables city, Florida

Label	Households		Families		Married-couple families		Nonfamily households	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
▼ Total	17,921	±578	11,181	±378	9,244	±455	6,740	±531
Less than \$10,000	4.6%	±1.2	1.6%	±0.9	0.9%	±0.6	10.3%	±3.0
\$10,000 to \$14,999	3.5%	±1.1	1.4%	±0.7	1.1%	±0.8	7.1%	±2.6
\$15,000 to \$24,999	5.7%	±1.2	2.8%	±1.2	1.3%	±0.8	10.9%	±2.9
\$25,000 to \$34,999	4.8%	±1.0	2.7%	±0.9	2.0%	±0.9	8.0%	±2.4
\$35,000 to \$49,999	7.0%	±1.3	5.0%	±1.3	3.7%	±1.5	10.5%	±2.8
\$50,000 to \$74,999	13.4%	±1.6	10.5%	±1.8	7.8%	±1.8	18.2%	±3.1
\$75,000 to \$99,999	10.8%	±1.6	9.7%	±1.9	9.6%	±2.2	12.2%	±2.7
\$100,000 to \$149,999	14.0%	±2.0	16.2%	±2.6	16.4%	±2.9	10.6%	±2.4
\$150,000 to \$199,999	11.0%	±1.6	14.6%	±2.3	16.6%	±2.4	4.7%	±1.7
\$200,000 or more	25.2%	±2.0	35.5%	±2.7	40.5%	±3.0	7.6%	±2.0
Median income (dollars)	100,843	±8,725	150,540	±13,629	166,840	±8,741	55,194	±6,227
Mean income (dollars)	175,228	±11,617	228,643	±17,712	253,300	±19,618	84,109	±8,660
▼ PERCENT ALLOCATED								
Household income in the past 12 months	34.4%	(X)	(X)	(X)	(X)	(X)	(X)	(X)
Family income in the past 12 months	(X)	(X)	35.4%	(X)	(X)	(X)	(X)	(X)
Nonfamily income in the past 12 months	(X)	(X)	(X)	(X)	(X)	(X)	31.9%	(X)

Table Notes

INCOME IN THE PAST 12 MONTHS (IN 2019 INFLATION-ADJUSTED DOLLARS)

Survey/Program: American Community Survey

Year: 2019

Estimates: 5-Year

Table ID: S1901

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities, and towns and estimates of housing units for states and counties.

Source: U.S. Census Bureau, 2015-2019 American Community Survey 5-Year Estimates

When information is missing or inconsistent, the Census Bureau logically assigns an acceptable value using the response to a related question or questions. If a logical assignment is not possible, data are filled using a statistical process called allocation, which uses a similar individual or household to provide a donor value. The "Allocated" section is the number of respondents who received an allocated value for a particular subject.

Between 2018 and 2019 the American Community Survey retirement income question changed. These changes resulted in an increase in both the number of households reporting retirement income and higher aggregate retirement income at the national level. For more information see [Changes to the Retirement Income Question](#) .

The categories for relationship to householder were revised in 2019. For more information see [Revisions to the Relationship to Household item](#).

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see ACS Technical Documentation). The effect of nonsampling error is not represented in these tables.

The 2015-2019 American Community Survey (ACS) data generally reflect the September 2018 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances, the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineation lists due to differences in the effective dates of the geographic entities.

Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Explanation of Symbols:

An "***" entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.

An "-" entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution, or the margin of error associated with a median was larger than the median itself.

An "-" following a median estimate means the median falls in the lowest interval of an open-ended distribution.

An "+" following a median estimate means the median falls in the upper interval of an open-ended distribution.

An "***" entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.

An "*****" entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.

An "N" entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.

An "(X)" means that the estimate is not applicable or not available.

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Technical Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

EDUCATIONAL ATTAINMENT

Note: This is a modified view of the original table produced by the U.S. Census Bureau. This download or printed version may have missing information from the original table.

Coral Gables city, Florida									
Label	Total		Percent		Male		Percent Male		
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error	Estimate
AGE BY EDUCATIONAL ATTAINMENT									
Population 18 to 24 years	7,442	±571	(X)	(X)	3,487	±353	(X)	(X)	(X)
Less than high school graduate	259	±124	3.5%	±1.6	121	±81	3.5%	±2.2	±2.2
High school graduate (includes equivalency)	1,823	±335	24.5%	±4.0	762	±226	21.9%	±5.6	±5.6
Some college or associate's degree	4,497	±466	60.4%	±4.6	2,213	±268	63.5%	±6.0	±6.0
Bachelor's degree or higher	863	±252	11.6%	±3.3	391	±147	11.2%	±4.1	±4.1
Population 25 years and over	33,068	±871	(X)	(X)	15,460	±621	(X)	(X)	(X)
Less than 9th grade	649	±215	2.0%	±0.6	198	±104	1.3%	±0.7	±0.7
9th to 12th grade, no diploma	597	±183	1.8%	±0.5	231	±82	1.5%	±0.5	±0.5
High school graduate (includes equivalency)	3,803	±586	11.5%	±1.7	1,525	±313	9.9%	±1.9	±1.9
Some college, no degree	3,694	±433	11.2%	±1.4	1,586	±317	10.3%	±2.0	±2.0
Associate's degree	2,269	±399	6.9%	±1.1	1,026	±262	6.6%	±1.7	±1.7
Bachelor's degree	10,529	±662	31.8%	±1.9	4,947	±423	32.0%	±2.7	±2.7
Graduate or professional degree	11,527	±786	34.9%	±2.3	5,947	±548	38.5%	±3.1	±3.1
High school graduate or higher	31,822	±779	96.2%	±0.8	15,031	±598	97.2%	±0.8	±0.8
Bachelor's degree or higher	22,056	±846	66.7%	±2.2	10,894	±568	70.5%	±2.9	±2.9
Population 25 to 34 years	5,480	±484	(X)	(X)	2,960	±345	(X)	(X)	(X)
High school graduate or higher	5,451	±481	99.5%	±0.8	2,947	±350	99.6%	±1.0	±1.0
Bachelor's degree or higher	3,897	±441	71.1%	±5.2	2,005	±323	67.7%	±8.6	±8.6
Population 35 to 44 years	5,624	±517	(X)	(X)	2,459	±293	(X)	(X)	(X)
High school graduate or higher	5,546	±516	98.6%	±1.2	2,434	±293	99.0%	±1.1	±1.1
Bachelor's degree or higher	4,026	±430	71.6%	±5.9	1,819	±267	74.0%	±7.4	±7.4
Population 45 to 64 years	12,908	±684	(X)	(X)	6,024	±446	(X)	(X)	(X)
High school graduate or higher	12,661	±674	98.1%	±1.0	5,941	±434	98.6%	±1.1	±1.1
Bachelor's degree or higher	9,137	±576	70.8%	±3.1	4,374	±389	72.6%	±3.5	±3.5
Population 65 years and over	9,056	±648	(X)	(X)	4,017	±356	(X)	(X)	(X)
High school graduate or higher	8,164	±558	90.2%	±2.3	3,709	±329	92.3%	±2.9	±2.9
Bachelor's degree or higher	4,996	±356	55.2%	±3.7	2,696	±257	67.1%	±4.6	±4.6
RACE AND HISPANIC OR LATINO ORIGIN BY EDUCATIONAL ATTAINMENT									
White alone	30,901	±832	(X)	(X)	14,523	±618	(X)	(X)	(X)
High school graduate or higher	29,730	±755	96.2%	±0.8	14,119	±590	97.2%	±0.8	±0.8
Bachelor's degree or higher	20,761	±813	67.2%	±2.2	10,400	±562	71.6%	±2.8	±2.8
White alone, not Hispanic or Latino	10,367	±681	(X)	(X)	5,252	±434	(X)	(X)	(X)
High school graduate or higher	10,250	±664	98.9%	±0.6	5,184	±422	98.7%	±0.9	±0.9
Bachelor's degree or higher	7,790	±552	75.1%	±2.8	4,093	±370	77.9%	±3.7	±3.7
Black alone	694	±239	(X)	(X)	294	±116	(X)	(X)	(X)
High school graduate or higher	653	±235	94.1%	±7.3	292	±116	99.3%	±1.4	±1.4
Bachelor's degree or higher	357	±177	51.4%	±14.0	130	±81	44.2%	±19.1	±19.1
American Indian or Alaska Native alone	20	±20	(X)	(X)	5	±10	(X)	(X)	(X)
High school graduate or higher	20	±20	100.0%	±75.8	5	±10	100.0%	±100.0	±100.0
Bachelor's degree or higher	10	±16	50.0%	±45.6	0	±32	0.0%	±100.0	±100.0
Asian alone	703	±175	(X)	(X)	286	±106	(X)	(X)	(X)
High school graduate or higher	677	±171	96.3%	±4.3	271	±104	94.8%	±8.9	±8.9
Bachelor's degree or higher	545	±161	77.5%	±9.8	216	±101	75.5%	±16.6	±16.6
Native Hawaiian and Other Pacific Islander alone	0	±32	(X)	(X)	0	±32	(X)	(X)	(X)
High school graduate or higher	0	±32	-	**	0	±32	-	**	**
Bachelor's degree or higher	0	±32	-	**	0	±32	-	**	**
Some other race alone	268	±120	(X)	(X)	68	±47	(X)	(X)	(X)

Table Notes

EDUCATIONAL ATTAINMENT

Survey/Program: American Community Survey

Year: 2019

Estimates: 5-Year

Table ID: S1501

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities, and towns and estimates of housing units for states and counties.

Source: U.S. Census Bureau, 2015-2019 American Community Survey 5-Year Estimates

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see ACS Technical Documentation). The effect of nonsampling error is not represented in these tables.

The 2015-2019 American Community Survey (ACS) data generally reflect the September 2018 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances, the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineation lists due to differences in the effective dates of the geographic entities.

Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Explanation of Symbols:

An "***" entry in the margin of error column indicates that either no sample observations or too few sample observations were available to compute a standard error and thus the margin of error. A statistical test is not appropriate.

An "-" entry in the estimate column indicates that either no sample observations or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest interval or upper interval of an open-ended distribution, or the margin of error associated with a median was larger than the median itself.

An "-" following a median estimate means the median falls in the lowest interval of an open-ended distribution.

An "+" following a median estimate means the median falls in the upper interval of an open-ended distribution.

An "****" entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.

An "*****" entry in the margin of error column indicates that the estimate is controlled. A statistical test for sampling variability is not appropriate.

An "N" entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.

An "(X)" means that the estimate is not applicable or not available.

Supporting documentation on code lists, subject definitions, data accuracy, and statistical testing can be found on the American Community Survey website in the Technical Documentation section.

Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

PLACE OF BIRTH BY LANGUAGE SPOKEN AT HOME AND ABILITY TO SPEAK ENGLISH IN THE UNITED STATES



Note: This is a modified view of the original table produced by the U.S. Census Bureau. This download or printed version may have missing information from the original table.

Coral Gables city, Florida

Label	Estimate	Margin of Error
▼ Total:	47,836	±445
Speak only English	18,427	±1,073
▼ Speak Spanish:	26,282	±1,055
Speak English "very well"	20,292	±992
Speak English less than "very well"	5,990	±583
▼ Speak other languages:	3,127	±469
Speak English "very well"	2,483	±419
Speak English less than "very well"	644	±204
▼ Born in state of residence:	14,419	±857
Speak only English	6,963	±714
▼ Speak Spanish:	6,910	±753
Speak English "very well"	6,453	±726
Speak English less than "very well"	457	±152
▼ Speak other languages:	546	±234
Speak English "very well"	516	±231
Speak English less than "very well"	30	±35
▼ Born in other state in the United States:	11,965	±813
Speak only English	9,044	±688
▼ Speak Spanish:	2,418	±393
Speak English "very well"	2,274	±388
Speak English less than "very well"	144	±70
▼ Speak other languages:	503	±172
Speak English "very well"	503	±172
Speak English less than "very well"	0	±32
▼ Native; born outside the United States:	1,783	±337
Speak only English	502	±171
▼ Speak Spanish:	1,196	±304
Speak English "very well"	1,047	±290
Speak English less than "very well"	149	±83

Table Notes

PLACE OF BIRTH BY LANGUAGE SPOKEN AT HOME AND ABILITY TO SPEAK ENGLISH IN THE UNITED STATES

Survey/Program: American Community Survey

Universe: Population 5 years and over in the United States

Year: 2019

Estimates: 5-Year

Table ID: B06007

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities, and towns and estimates of housing units for states and counties.

Source: U.S. Census Bureau, 2015-2019 American Community Survey 5-Year Estimates

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see ACS Technical Documentation). The effect of nonsampling error is not represented in these tables.

The 2015-2019 American Community Survey (ACS) data generally reflect the September 2018 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances, the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineation lists due to differences in the effective dates of the geographic entities.

Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

Explanation of Symbols:

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An "-" following a median estimate means the median falls in the lowest interval of an open-ended distribution.

An "+" following a median estimate means the median falls in the upper interval of an open-ended distribution.

An "***" entry in the margin of error column indicates that the median falls in the lowest interval or upper interval of an open-ended distribution. A statistical test is not appropriate.

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An "(X)" means that the estimate is not applicable or not available.

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Sample size and data quality measures (including coverage rates, allocation rates, and response rates) can be found on the American Community Survey website in the Methodology section.

LANGUAGE SPOKEN AT HOME FOR THE POPULATION 5 YEARS AND OVER

Note: This is a modified view of the original table produced by the U.S. Census Bureau. This download or printed version may have missing information from the original table.

Coral Gables city, Florida

Andover city, Minnesota

Label	Estimate	Margin of Error	Estimate	Margin of Error
▼ Total:	47,836	±445	31,007	±189
Speak only English	18,427	±1,073	29,284	±429
▼ Spanish:	26,282	±1,055	600	±263
Speak English "very well"	20,292	±992	548	±247
Speak English less than "very well"	5,990	±583	52	±35
▼ French, Haitian, or Cajun:	525	±242	39	±44
Speak English "very well"	450	±220	39	±44
Speak English less than "very well"	75	±67	0	±18
▼ German or other West Germanic languages:	353	±187	138	±91
Speak English "very well"	353	±187	110	±87
Speak English less than "very well"	0	±32	28	±30
▼ Russian, Polish, or other Slavic languages:	160	±72	69	±71
Speak English "very well"	140	±72	61	±61
Speak English less than "very well"	20	±25	8	±11
▼ Other Indo-European languages:	1,166	±308	51	±40
Speak English "very well"	876	±226	51	±40
Speak English less than "very well"	290	±159	0	±18
▼ Korean:	89	±118	50	±62
Speak English "very well"	51	±60	37	±59
Speak English less than "very well"	38	±60	13	±20
▼ Chinese (incl. Mandarin, Cantonese):	389	±159	0	±18
Speak English "very well"	238	±116	0	±18
Speak English less than "very well"	151	±85	0	±18
▼ Vietnamese:	0	±32	0	±18
Speak English "very well"	0	±32	0	±18
Speak English less than "very well"	0	±32	0	±18
▼ Tagalog (incl. Filipino):	38	±39	0	±18
Speak English "very well"	38	±39	0	±18
Speak English less than "very well"	0	±32	0	±18
▼ Other Asian and Pacific Island languages:	143	±76	352	±198
Speak English "very well"	102	±65	276	±170
Speak English less than "very well"	41	±41	76	±48
▼ Arabic:	108	±96	21	±25
Speak English "very well"	93	±93	9	±15
Speak English less than "very well"	15	±19	12	±20
▼ Other and unspecified languages:	156	±214	403	±222
Speak English "very well"	142	±210	296	±182
Speak English less than "very well"	14	±22	107	±88

LANGUAGE SPOKEN AT HOME FOR THE POPULATION 5 YEARS AND OVER

Survey/Program: American Community Survey

Universe: Population 5 years and over

Year: 2019

Estimates: 5-Year

Table ID: C16001

Although the American Community Survey (ACS) produces population, demographic and housing unit estimates, it is the Census Bureau's Population Estimates Program that produces and disseminates the official estimates of the population for the nation, states, counties, cities, and towns and estimates of housing units for states and counties.

Source: U.S. Census Bureau, 2015-2019 American Community Survey 5-Year Estimates

Data are based on a sample and are subject to sampling variability. The degree of uncertainty for an estimate arising from sampling variability is represented through the use of a margin of error. The value shown here is the 90 percent margin of error. The margin of error can be interpreted roughly as providing a 90 percent probability that the interval defined by the estimate minus the margin of error and the estimate plus the margin of error (the lower and upper confidence bounds) contains the true value. In addition to sampling variability, the ACS estimates are subject to nonsampling error (for a discussion of nonsampling variability, see ACS Technical Documentation). The effect of nonsampling error is not represented in these tables.

In 2016, changes were made to the languages and language categories presented in tables B16001, C16001, and B16002. For more information, see: 2016 Language Data User note.

The 2015-2019 American Community Survey (ACS) data generally reflect the September 2018 Office of Management and Budget (OMB) delineations of metropolitan and micropolitan statistical areas. In certain instances, the names, codes, and boundaries of the principal cities shown in ACS tables may differ from the OMB delineation lists due to differences in the effective dates of the geographic entities.

Estimates of urban and rural populations, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS do not necessarily reflect the results of ongoing urbanization.

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An "N" entry in the estimate and margin of error columns indicates that data for this geographic area cannot be displayed because the number of sample cases is too small.

An "(X)" means that the estimate is not applicable or not available.

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Tab G

**Florida Department of State
Minority Appointment Reporting Form for Calendar Year 2020**

(Section 760.80, Florida Statutes – Form due NLT December 1, 2021)

To submit by email to the Department of State, send as a .pdf attachment to: MinorityReports@dos.myflorida.com
Department of State, The R. A. Gray Building, Room 316, 500 South Bronough Street, Tallahassee, FL 32399-0250

Appointing Authority:* <u>City Commission</u>	
Contact Person: <u>Melissa De Zayas</u>	Address: <u>2800 SW 72nd Avenue</u>
Phone: <u>305-460-5128</u>	City/State/Zip: <u>Miami, FL 33155</u>

Entity (Name of Board, Commission, Council, or Committee): <u>Transportation Advisory Board</u>
Does this entity have multiple appointing authorities? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

The entity's total membership as of 12/31/20, regardless of appointing authority: 7
(Note: This figure is the denominator to be used in calculating percentages below; the numerator for calculating the percentages is the number in the second column, i.e., "Total membership as of 12/31/20".)

Race	Appointed by Authority* in 2020, only	Total Race Membership as of 12/31/20	%	Gender	Appointed by Authority* in 2020, only	Total Gender Membership as of 12/31/20	%
African-American	<u>0</u>	<u>0</u>	<u>0</u>	Male	<u>5</u>	<u>5</u>	<u>71</u>
Asian-American	<u>0</u>	<u>0</u>	<u>0</u>	Female	<u>2</u>	<u>2</u>	<u>29</u>
Hispanic-American	<u>0</u>	<u>0</u>	<u>0</u>	Not Known	<u>0</u>	<u>0</u>	<u>0</u>
Native-American	<u>0</u>	<u>0</u>	<u>0</u>	Total	<u>7</u>		
Caucasian	<u>7</u>	<u>7</u>	<u>100</u>	Disability	Appointed by Authority* in 2020, only	Total Disability Membership as of 12/31/20	%
Not Known	<u>0</u>	<u>0</u>	<u>0</u>	Physically Disabled	<u>0</u>	<u>0</u>	<u>0</u>
Total	<u>7</u>						

*Figures are to reflect appointments made only by this Appointing Authority. Please complete all sections.

Entity (Name of Board, Commission, Council, or Committee): _____
Does this entity have multiple appointing authorities? Yes <input type="checkbox"/> No <input type="checkbox"/>

The entity's total membership as of 12/31/20, regardless of appointing authority: _____
(Note: This figure is the denominator to be used in calculating percentages below; the numerator for calculating the percentages is the number in the second column, i.e., "Total membership as of 12/31/20".)

Race	Appointed by Authority* in 2020, only	Total Race Membership as of 12/31/20	%	Gender	Appointed by Authority* in 2020, only	Total Gender Membership as of 12/31/20	%
African-American	_____	_____	_____	Male	_____	_____	_____
Asian-American	_____	_____	_____	Female	_____	_____	_____
Hispanic-American	_____	_____	_____	Not Known	_____	_____	_____
Native-American	_____	_____	_____	Total	_____		
Caucasian	_____	_____	_____	Disability	Appointed by Authority* in 2020, only	Total Disability Membership as of 12/31/20	%
Not Known	_____	_____	_____	Physically Disabled	_____	_____	_____
Total	_____						

*Figures are to reflect appointments made only by this Appointing Authority. Please complete all sections.