




To: Kevin Kinney; Jesus Garcia; Dennis Weiner

From: Craig E. Leen, City Attorney for the City of Coral Gables 

RE: Legal Opinion Regarding Parking Director May Void A Parking Ticket

Date: July 11, 2014

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Under section 74-139, as the Parking Director (CM's designee), you may administratively void a parking ticket for good cause shown, including malfunction. If you determine this meets the standard, you are legally authorized to void the ticket. Please let me know if you would like to discuss.

## Parramore, Carol

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**From:** Leen, Craig  
**Sent:** Friday, July 11, 2014 10:43 AM  
**To:** Osle, Zilma; Parramore, Carol  
**Subject:** FW: Complaint

Please place in the opinion folder.

Craig E. Leen  
City Attorney

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**From:** Leen, Craig  
**Sent:** Friday, July 11, 2014 10:40 AM  
**To:** Kinney, Kevin; Garcia, Jesus; Weiner, Dennis  
**Cc:** Olazabal, Carmen; Birdsill, Cynthia  
**Subject:** RE: Complaint

Kevin,

As you know, under section 74-139, as the Parking Director (CM's designee), you may administratively void a parking ticket for good cause shown, including malfunction. If you determine this meets the standard, you are legally authorized to void the ticket. Please let me know if you would like to discuss.

Craig E. Leen  
City Attorney

**From:** d m r [<mailto:dmrera@gmail.com>]  
**Sent:** Friday, July 11, 2014 10:26 AM  
**To:** Leen, Craig; Kinney, Kevin; Cason, Jim; Garcia, Jesus; Weiner, Dennis  
**Cc:** Olazabal, Carmen  
**Subject:** Complaint

Greetings,

Before I state my complaint, I would like to commend the City Beautiful on your website, it is great. My name is Denise Rera, I am not a resident of your city but I do enjoy visiting. My complaint involves a parking ticket I recieved yesterday, Thursday, July 10, 2014. I arrived and paid for parking as the attachments detail. Each time I received a text notifying me of the pending expiration, I extended it, utilizing the parking application. I was in a paid status at the time the citation was issued. I was in my work vehicle, which is why I am making this complain. If I was in my personal vehicle, I would request a court date and present the attachments as evidence that I was in a paid status. I would appreciate it if you could please void this citation before it cycles through the system and my employer receives notice and I receive undeserved negative attention. Additionally, I would like to inform you that my friend who was parked across the street recieved her text notification that her parking was going to expire after it already had expired. I could forward this text also as she sent me a screen shot of it. It appears there are some big flaws in the parking system. Please let me know if you can help me with my complaint/request. Thank you in advance for your time and assistance.

Regards,

Denise M. Rera  
305-281-9606

